



Why Risk Paying More? **Have It Pre-certified.**

If you or a covered family member are hospitalized or require an outpatient MRI, CT or PET Scan, you or your doctor should call MedCost Benefit Services to have it pre-certified. (Check your benefit plan for details on coverage and which procedures and services require precertification.) Precertification is important because it reduces the likelihood that you will owe additional out-of-pocket costs, and our nurse review of your medical history ensures your health and safety are top priority.

Hospital Stays

You want the hospital admission process to be as easy as possible. That's MedCost's goal, too. Before you are admitted to the hospital, you or your doctor should call MedCost for precertification. Our nurses start working right away to help plan for your hospital stay and your discharge, including*:

- Providing pre-operative education to help you anticipate the treatment plan and prepare for recovery, coordinating with the hospital to streamline your discharge, and arranging for any services you'll need after you leave the hospital.
- Helping ensure a smooth transition home (or to another medical care facility) by anticipating any post-discharge needs, such as rehabilitation, home health services or medications.
- Calling you within 24 hours of your discharge to answer any post-operative questions, provide education about the recovery process, and offer reassurance.

Of course, no one can plan ahead for emergencies. If you or a covered family member are admitted to the hospital on an emergency basis, your doctor or you should call MedCost within 48 hours of the admission.

* Applies to specific admissions where these services have been shown to be beneficial to the member.

Diagnostic Review

Diagnostic outpatient review requires participants to call MedCost for certification for specific diagnostic procedures that are frequently over utilized, such as MRI, CT, and PET scans.



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